



Organization Information

Legal Name

Palomar Family Counseling Service, Inc.

Program Name/Title

Grandparents Raising Grandchild

Contact Information

Contact Name

David Drazenovich

Title

Director of Development

Primary Contact Phone

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Email Address

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Organization Mailing Address

1002 E. Grand Avenue
Escondido, CA, 92025

Organization Physical Address

120 W. Hawthorne
Fallbrook, CA, 92028

Total number of residents that benefited (participant/client) from this program this quarter.

30

Target Population - Age

	Percent of program participants	Total Number of Participants
Children (infants to 12)		
Young Adults (13-17)		
Adults (18-60)	33	10
Seniors (60+)	67	20
We do not collect this data (indicate with 100%)*		

Target Population not collected - Age

N/A

Target Population - Gender

	Percent of program participants	Total Number of Participants
Female	83	25
Male	17	5
Non-binary		
Unknown*		

*Target Population - Gender

N/A

Target Population - Income Level

	Percent of program participants	Total Number of Participants
Extremely Low-Income Limits, ceiling of \$32,100	53	16
Very Low (50%) Income Limits, ceiling of \$53,500	40	12
Low (80%) Income Limits, ceiling of \$85,600		
Higher Than Listed Limits	7	2
We do not collect this data (indicate with 100%)*		

*Target Population - Income Level

n/a

Program/Services Description - Social Determinants of Health

Economic Stability (Employment, Food Insecurity, Housing Instability, Poverty)

Social & Community Context (Civic Participation, Discrimination, Incarceration, Social Cohesion)

Healthcare Access & Quality (Access to Health Care, Access to Primary Care, Health Literacy)

Program/Services Description - FRHD Community Needs Assessment

Mental Health (Social Support - Youth or Families)

Social (Economic Security, Health Literacy, Family/Child Support, Legal/Advocacy)

Program Objectives

Objective 1: Improve family functioning and decrease family stress by providing customized case management services and parent coaching.

Objective 2: Decrease social isolation and increase connection to a community of supports by providing monthly support groups and quarterly educational workshops.

Objective 3: Provide effective case management and support services that meet the needs of grandfamilies and their grandchildren, in order to create an environment where the full potential for health and well-being can be met.

Program Outcomes/Measurables

1. 20 grandparents have been connected to over 50 community resources and received guidance and coaching over the second quarter. YTD 22 grandfamilies have received 100 connections connected to needed resources through case management services.

2. Three grandparents participated in one quarterly support group, and 6 grandfamilies participated in an October social event. GRG received funding from the Legacy Endowment in November to offer workshops for grandparents in 2023.

3. 100% of respondents rated their satisfaction with services as 9 or 10 on a 10 point scale. GRG achieved a Net Promoter Score of 88, indicating a high degree of confidence in the program.

FRHD Grant Support Acknowledgment

Signage at Service Sites

Print Materials to Service Recipients

FRHD Grant Support Acknowledgment

Resource Fairs and Community Events Flyer Distribution. Presentations included flyer distribution and verbal acknowledgements.

Please provide an example of how the District's grant funding was acknowledged.



Grandparents Raising Grandc....pdf

Program Budget



Q2 FY 22-23 GRG Program B... .xlsx

Impact Story



Q2 Success.docx

Opportunities & Challenges

Tremendous opportunities to connect with other providers and community resources, but private and public. (e.g County of San Diego, Sherrif's Department)



Grandparents Raising Grandchildren

For more information contact:

Graciela Moreno

(760) 466-8884

gmoreno@pfcs.agency

Funded by:



**CASE
MANAGEMENT**

**SUPPORT
GROUPS**

RESOURCES

**FAMILY
ENRICHMENT**

Get help today for
a better tomorrow.



Abuelos Criando a Nietos

Para mas informacion contacte:

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Proporcionada por:



**MANEJADORA
DE CASOS**

**GRUPOS DE
APOYO**

RECURSOS

**ENRIQUECIMIENTOS
FAMILIAR**

Obtenga ayuda hoy
para un mañana
mejor.

FRHD CHC GRANT BUDGET REPORTING FORM

Agency Name:

Palomar Family Counseling Service, Inc.

PROGRAM NAME:

Grandparents Raising Grandchildren

Not all line items will correspond with your program budget. If the item does not fully align either leave it blank or group it in the best category possible. However, be sure your program budget is fully itemized.

1)	A	INDIRECT EXPENSES:	PROGRAM COST	REQUESTED FROM FRHD	AMOUNT USED Q1	AMOUNT USED Q2	AMOUNT USED Q3	AMOUNT USED Q4
	A1	Building Repair and Maintenance	\$ 1,712.00	\$ 400.00				
	A2	Telecommunications	\$ 400.00	\$ -				
	A3	Utilities	\$ 830.00	\$ -				
	A4	Professional Services (Audit)	\$ 1,000.00	\$ -				
	A5	Training & Education	\$ 1,600.00	\$ 100.00				
	A6	Insurance	\$ 1,850.00	\$ -				
	A7	Office Supplies	\$ 1,000.00	\$ 300.00				
	A8		\$ -	\$ -				
	A9		\$ -	\$ -				
	A10		\$ -	\$ -				
	A11		\$ -	\$ -				
		TOTAL INDIRECT EXPENSE	\$8,392.00	\$800.00	\$0.00	\$0.00	\$0.00	\$0.00
	B	PERSONNEL EXPENSES - PROGRAM SPECIFIC	PROGRAM COST	REQUESTED FROM FRHD	AMOUNT USED Q1	AMOUNT USED Q2	AMOUNT USED Q3	AMOUNT USED Q4
	B1	Salary (Program Manager)	\$ 3,500.00	\$ 1,750.00	\$ 1,181.77	\$ 944.09		
	B2	Salary (Bilingual Case Manager)	\$ 20,800.00	\$ 10,400.00	\$ 3,525.00	\$ 2,043.23		
	B3	Salary (Therapist - Intern)	\$ 13,824.00	\$ -				
	B4	Salary (Administrative Aide)	\$ 1,872.00	\$ -				
	B5	Salary (Dir. Development & Comm)						
	B6	Salary (Senior Accountant)						
	B7	Salary (Executive Director)						
	B8	Payroll Expenses (WC, taxes)	\$ 3,500.00	\$ 480.82	\$ 390.13	\$ 259.43		
	B9	Benefits	\$ 1,349.82	\$ 274.18	\$ 881.15	\$ 586.46		
	B10	0	\$ -	\$ -				
		TOTAL PERSONNEL EXPENSE	\$44,845.82	\$12,905.00	\$5,978.05	\$3,833.21	\$0.00	\$0.00
	C	DIRECT PROGRAM EXPENSES	PROGRAM COST	REQUESTED FROM FRHD	AMOUNT USED Q1	AMOUNT USED Q2	AMOUNT USED Q3	AMOUNT USED Q4
	C1	Educational Supplies & Materials	\$ 900.00	\$ 500.00				
	C2	Printing/Duplicating	\$ 450.00	\$ 375.00	\$ 200.33			
	C3	Travel	\$ 220.00	\$ 120.00				
	C4	Advertising, Fingerprinting, TB Tests	\$ 100.00	\$ 100.00				
	C5	Speaker/Event Fees	\$ 200.00	\$ 200.00				
	C6		\$ -	\$ -				
	C7		\$ -	\$ -				
	C8		\$ -	\$ -				
	C9		\$ -	\$ -				
	C10		\$ -	\$ -				
	C11		\$ -	\$ -				
	C12		\$ -	\$ -				
	C13		\$ -	\$ -				
	C14		\$ -	\$ -				
	C15		\$ -	\$ -				
		TOTAL OTHER EXPENSES	\$1,870.00	\$1,295.00	\$200.33	\$0.00	\$0.00	\$0.00

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D	TOTALS	PROGRAM COST	FRHD Funds Expended
		\$62,012.96	\$10,011.59

**Grandparents Raising Grandchildren
Client Input & Success Story
Quarter 2 – FY 2022/23**

Unanticipated Success Story:

A Grandparent shared how listening and talking with Case Manager Graciela and using the resources that were offered changed his mentality completely.

Grandfather says today, a year later, the support helped him stop drinking.

Satisfaction with Services: 100%
Net Promoter Score*: 88

(*Net promoter score (NPS): = %Promoters - %Detractors. It is measured by asking "the ultimate question" that allows companies to track promoters and detractors, producing a clear measure of an organization's performance through its customers' eyes. For professional services, the average NPS is 43, the top quartile is 73, the bottom quartile is 19. A score of 88 is at the top of the top).

Comments:

They keep me informed and help me find help.

Graciela is very helpful and knowledgeable

Personally, this program and Mrs. Graciela have helped me a lot, so I recommend it 100%.

It's a good organization to belong to.

It's a wonderful program and you have to share the wisdom that the program has with everyone who needs help.

It's nice to have someone give you advice and guidance, and have some fun meeting with others.

(Translated to English from Spanish):

If we have legal problems, they help with resources to solve our problems. Thank you for this program for helping us and for letting us know that we are not alone. They are very kind and have a lot of patience listening to us.

They treat us with kindness and made a great effort to help us with our requests according to the problem we have at the moment. They also provide us with available community resources and make us feel welcome. The treatment received is excellent, they do everything in their power to provide us with the resources available for grandparents raising grandchildren. That we have received such help and that it is very valuable to us, we appreciate it very much and we hope that this program will continue.

They are always attentive to our family. (Siempre estan atentos a mis familia.)

I know that I will be treated very well without prejudice and will get help as best as possible according to the resources available in the program. They provide a professional and impartial service to all of us who come to request their services.

In you I have a friend that is always able to give me a hand when I need it.